

# Terms and Conditions

**Effective Date:** April 19, 2025

**Company Name:** Just Honey Private Limited

**Website:** <https://justhoney.co.in>

**Support Email:** madhu@justhoney.co.in

**Contact Number:** +91-8588998900

**Registered Address:** 524/40, 25 Futa Road, Opposite Sunil Builders, Satya Vihar,  
Burari, New Delhi, Delhi, 110084

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## 1. Acceptance of Terms

By accessing or using <https://justhoney.co.in>, you agree to be bound by these Terms and Conditions and all applicable laws. If you do not agree with these terms, please do not use our website.

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## 2. Products and Services

Just Honey sells pure, FSSAI-approved honey varieties. All products are listed with their respective details. We do not guarantee any medical outcomes from the consumption of our products. Our honey is considered safe and unlikely to cause allergic reactions.

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## 3. User Accounts

You may access certain features of the site by logging in through **Google OAuth**. By doing so, you agree to provide accurate and complete information and maintain the confidentiality of your account.

## 4. Order Cancellation

Orders may be canceled within **24 hours** of placement by contacting us at [madhu@justhoney.co.in](mailto:madhu@justhoney.co.in) or directly through the website. After 24 hours, orders are processed and cannot be canceled.

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## 5. Shipping and Delivery

- We ship across **India and internationally** using third-party logistics partners.
  - While we aim to deliver within **7 days**, delivery timelines are estimates and not guaranteed.
  - **Shipping charges apply** to orders below ₹500.
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## 6. Returns and Replacements

- We **do not accept returns or provide refunds** unless the product is **damaged during shipping**.
- In such cases, please contact us via email with proof of damage within **48 hours** of delivery.
- **Replacements** will be issued for approved cases.
- Special cases may be considered at our discretion if you write to [madhu@justhoney.co.in](mailto:madhu@justhoney.co.in) with a valid reason.

## 7. Promotions and Communication

By using our site, you agree to receive **promotional emails and text messages** related to new products, offers, and updates. You may unsubscribe at any time.

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## 8. Intellectual Property

All content on the website including but not limited to text, images, logos, graphics, product descriptions, and the mascot "**Madhu**" are the exclusive intellectual property of **Just Honey Private Limited**. Unauthorized use, reproduction, or redistribution is strictly prohibited.

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## 9. Analytics and Tracking

We use **Google Analytics** to collect non-personal data such as visitor count, most visited pages, traffic sources, and location of users by country.

We **do not use cookies** except those required by **Google OAuth** for login.

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## 10. Limitation of Liability

Just Honey is not liable for any indirect, incidental, or consequential damages resulting from the use of our products or website, including delays in delivery due to third-party logistics providers.

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## 11. Jurisdiction

Any disputes or claims arising out of your use of our website or purchases made shall be governed under the **laws of India** and settled under the **jurisdiction of Delhi courts**.

## 12. Changes to Terms

We reserve the right to modify or update these Terms and Conditions at any time without prior notice. The latest version will always be available at

<https://justhoney.co.in>.

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## 13. Contact Us

For any queries or concerns regarding these terms, please contact us:

**Email:** madhu@justhoney.co.in

**Phone:** +91-8588998900